

Position Description

А.	<u>Title</u> :	Social Media Marketing Specialist
B.	<u>Status</u> :	Exempt, Administrator
C.	<u>Purpose</u> :	Provides expertise in managing various social media platforms and implementing the Seminary's comprehensive social media strategy.
D.	Supervision:	Editorial and Social Media Content Manager

E. <u>Responsibilities</u>:

1. Create, schedule and monitor daily social media content – photos, graphics, videos, text – that educates, engages and grows our audience, supports Seminary priorities and increases our reach across the various social media platforms. (65%)

- Assist with monthly/quarterly/yearly content plans to showcase success stories, brand pride and promote events.
- Generate consistent traffic and leads from our social networks to the Seminary's website.
- Foster community by monitoring and engaging in relevant social discussions about the Seminary, its community and existing campaigns.
- Safeguard the Seminary's online reputation.
- Perform quality assurance for all platforms; monitor community posts, identify concerns and report findings.
- Provide on-site/real time coverage of key seminary events.
- 2. Keep up with social media marketing trends and updates, track analytics and make suggestions for increased engagement. (20%)
 - Analyze and produce monthly and yearly analytics reports to assess impact and growth.
 - Collaborate with Editorial and Social Media Content Manager to develop and implement a long-term strategy for engagement with

influencers, such as clergy, alumni, media, public figures, activists, and others.

- Research and present new strategies and emerging platforms.
- 3. Develop, execute and optimize paid social campaigns to raise brand awareness, enhance engagement efforts and generate website traffic (15%)
 - Assess online presence and consumer behavior to lead the execution of paid media marketing programs
 - Manage ongoing testing to further optimize ad creatives and landing pages.

Timeliness

- Reports to work and scheduled work activities on time
- Provides clear, articulate and accurate written and verbal communications in a timely manner.

Professionalism

- Demonstrates an understanding of and commitment to the Seminary mission and goals.
- Demonstrates knowledge of Marketing and Communication team functions and ability to identify resources for further research/information.
- Maintains composure, focuses on tasks, and maintains effective co-worker relations
- Conducts her/himself in an ethical manner and promotes respect and dignity for others.

Service

- Is flexible in responding to changing work demands and the needs of constituents and coworkers.
- Is accessible, friendly, and responsive to constituents and coworkers.
- Provides accurate information to meet clients, constituent, and coworker needs.
- Prioritizes and schedules work, balancing user requirements and team resources to handle multiple projects with the highest level of service and efficient use of resources

F. <u>Qualifications</u>:

- 1. Bachelor's degree in communications, marketing, or related field, and/or equivalent experience.
- 2 5+ years of professional experience creating and monitoring social media content for social media channels, such as Facebook, Twitter, Instagram, and LinkedIn. Experience working in higher education a plus.
- 3. Excellent written and verbal communication and interpersonal skills.
- 4. Advanced knowledge of paid Facebook, Google and LinkedIn Ads. This includes building, optimizing and reporting. Plus, eCommerce and lead gen experience.
- 5. Advanced graphic design skills as well as demonstrated knowledge of video-editing and photo-editing skills; proficient in use of photo and video equipment, DSLR cameras, lighting systems a plus.
- 6. Proficient in Canva, Adobe CS Creative Suite (including Photoshop, Illustrator and InDesign) and working knowledge of database and reporting tools such as Microsoft Word, Excel, Access, and PowerPoint.
- 7. Creative and highly motivated with the ability to deliver quality work under tight deadlines.
- 8. Team oriented, flexible, efficient and able to work independently.
- 9. Excellent attention to detail, organized, and able to multi-task.
- 10. Experience within graduate theological education a plus.

Job Type: Full-time; hybrid

To apply: Interested candidates should submit a cover letter, resume/curriculum vitae (please name your documents as follows: Last Name, First Name – Document Name), and the names and contact information for three references to the hiring manager, Cherrelle Nicholson at <u>cherrelle.nicholson@ptsem.edu</u> and the Human Resources Office at Princeton Theological Seminary at apply@ptsem.edu.

Princeton Theological Seminary reserves the right to amend this position description at any time